

AGOS 2023

GBS SUMMIT

GBS IN MALAYSIA: Start. Grow. Reset.

**Empowering Talent to Utilise Technology
and Optimise Processes**

- **Event Date:** 21 September 2023
- **Venue:** Le Meridien, Petaling Jaya



Organizer:



Supporting Sponsors and Partners:



AGOS Asia

www.agossummit.com

Featured Panel & Interactive Discussions



PROCESS

- ❖ Trending topics within P2P, O2C, R2R for peer discussion
- ❖ Key Success Factors that contribute to the successful implementation of a new start-up Shared Services Centre



TECHNOLOGY

- ❖ Application of AI within GBS Scope
- ❖ Exploring technology-based competencies expected of FSS talent and how to build the required skillset & competencies?



PEOPLE

- ❖ Center of Excellence (COE) set up within GBS Centres- scope, governance, structure and key successes/challenges
- ❖ Implementing initiatives aimed at driving cost & working capital optimization while simultaneously enhancing service level excellence.

Agenda



Before Lunch break

9.00am-9.15am: Introduction by Joon Teoh, CEO of AGOS Asia

9.15am-10.30am: Panel Discussion

Topic: Hearing it straight from GBS Leaders : Value proposition of Shared services centers - GBS continuous effort to expand, improve, stay competitive, and add value.

Speakers : **Russell Parry** , Head of GFS APAC for AstraZeneca ; **Ryce Chung**, senior manager, people & culture services & solutions for BP and **Janice Lim**, Global Director of Global Service Centre (GSC) for Plaza Premium Group

Moderated by **Azlinda Ab Kasim** from Zimmer Biomet

10.30am-11.00am: COFFEE BREAK

11.00am-11.30am: **Topic: A showcase of a state-of-the-art GBS in Malaysia :** A full GBS set up with end-to-end process ownership, technology solutions and exploration of a governance model which enhances quality of local delivery and fulfil the GBS long term vision.

Speaker: **Ren Quan Go**, Head of Functional DTC Delivery (Demand to Cash) for APAC GBS in Kuala Lumpur from Givaudan

11.30am-12.00pm: **Topic: GBS Centres beyond Klang Valley:** Who are the first movers and what are the opportunities?
Speaker: **Danesh Jothiprahasam**, Head of Domestic Digital Investment from MDEC

12.00pm-1.15pm: LUNCH

Agenda

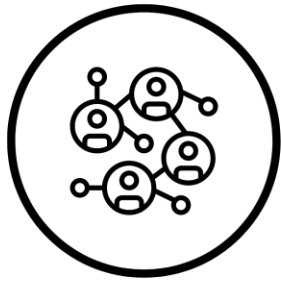


After Lunch break

- 1.15pm-1.45pm: Topics: Sustainability: Awareness & Role of GBS Functions** What are the requirements on ESG and what is the role of the Finance Team and GBS in enabling the commitment of the organisation towards ESG?
Speaker: **Ivan Camacho, East Asia HSE and Facilities Manager and Asia Sustainability Chairman from Schlumberger**
- 1.45pm-2.15pm: Topic: Workforce strategy for shared services center with increased automation**
Case study from Baker Hugh
Speaker: **Scott Paxton, Global Finance Organisation Lead from Baker Hughes**
- 2.15pm-2.45pm: Topic: Workforce strategy for finance functions and shared services center with increased automation:** Gain perspective on the rise of automation and its influence on workforce strategy and innovation within GBS organisations
Speaker : **Thomson Reuters**
- 2.45pm-3.00pm: BREAK**
- 3.00pm-3.45pm: Roundtable Series 1**
- 3.45pm-4.00pm: BREAK**
- 4.00pm-4.45pm: Roundtable Series 2**
- 4.45pm-5.00pm: Closing Remarks by Joon Teoh, CEO of AGOS Asia**

Event Pricing

**HRD Corp Claimable Program



Full Event Package

RM1,200 / Person

Full day access to event

ENJOY OUR DISCOUNTS!

- ❖ **EARLY BIRD DISCOUNT – 20% off**
(Register and payment before 15th August)
- ❖ **GROUP DISCOUNT – 10% off**
(Register together 3 pax or more)
- ❖ **PARTNERSHIP DISCOUNT – 10% off**
(Exclusive for event partners)

Past Conference Highlights

AGOS 2022

GBS SUMMIT

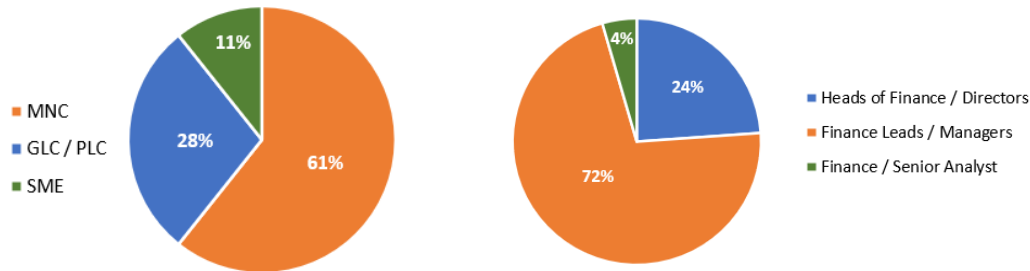


Powering Ahead the Growth of GBS

Exploring Digitalisation, New Technology & New Ways of Working

in conjunction with
MALAYSIA DIGITAL TECH WEEK 2022

FORWARD LOOKING – What are leading GBS around the world capable of?
TECHNOLOGY POWERING AHEAD – The growth & future of GBS
PUSHING THE BOUNDARIES – Within SSC Malaysia



Supporting Partners:



Think Ahead



AGOS2021

GBS SUMMIT 4th Edition



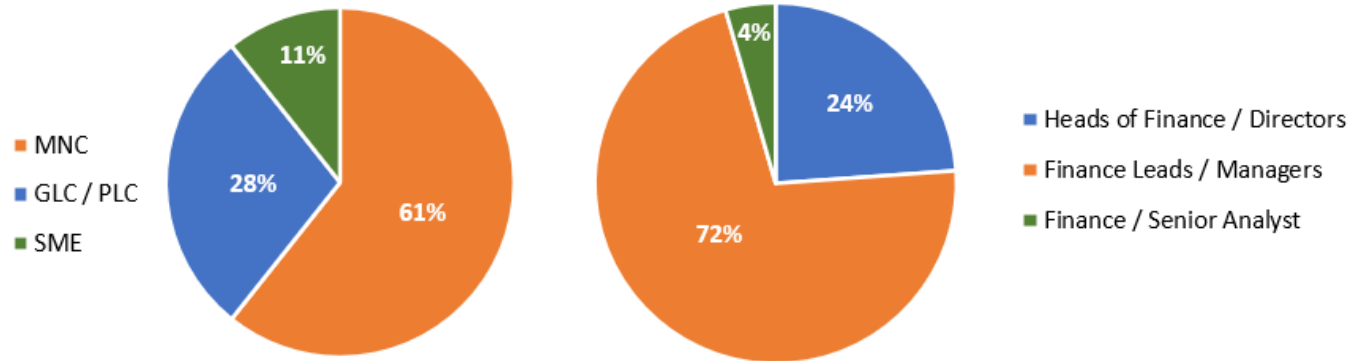
TECH UP & TRANSFORM ACCELERATING GBS IN PANDEMIC

TOPICS COVERED

- ✓ Remote Working Digital Playbook
- ✓ Digital Value Proposition of GBS
- ✓ Digitalisation of finance modelling, reporting & analytics
- ✓ GBS Digital Transformation Readiness



Our Participants



Main Sponsor:



Supporting Partners:



Think Ahead



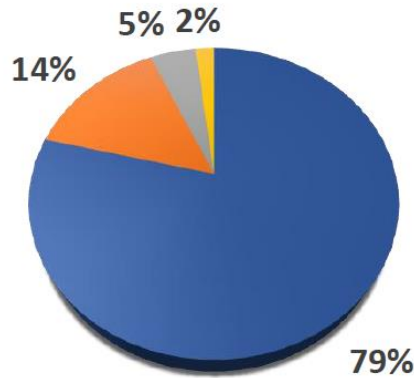


Moving Malaysia up the GBS Value Chain

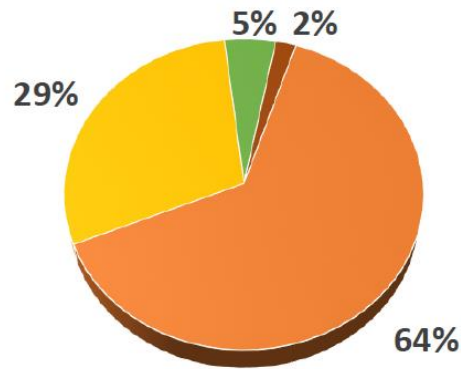
#techup #levelup #powerup #superaccountant



Our Participants



■ MNCs ■ GLCs, PLCs ■ SMEs ■ Others



■ Head of FSS ■ FDs, RFCs
■ Finance Managers ■ Others



Main Sponsors:



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AGOS 2019 FINANCE SUMMIT

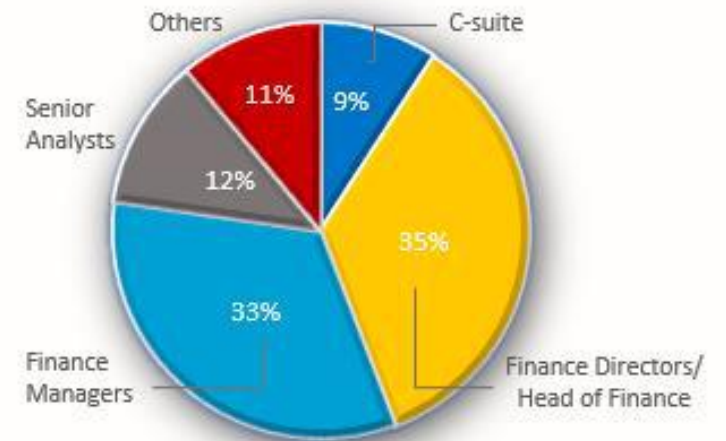
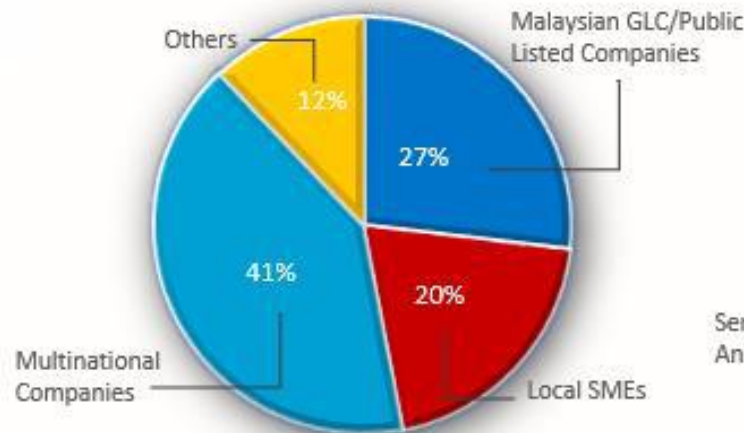


DON'T ADOPT IR4.0, RIDE IT!



2019 FINANCE SUMMIT

In a bid to push forward on the agenda of IR4.0, our theme this year was 'Don't Adopt IR4.0, RIDE IT'. Experienced practitioners were invited to share their honest and insightful experiences about implementing Robotic Process Automation (RPA) and various automation tools, enabling our participants to understand "the how" in making technology implementation a true success in their organisation.



Main Sponsors:



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WHAT PARTICIPANTS **SAY**

"I received very positive feedback from the team that attended - very worthwhile sessions"

- *Scott Paxton (Global Finance Centre Controller, Baker Hughes, a GE company)*

"Thank you AGOS - for the opportunity and the awesome learning experience - great agenda, mix of speakers and very relevant topics for Finance of the Future.

Congratulations to the whole team too, for a well coordinated and organized event!"

- *June Tan (Program Manager, Professional & Talent Development, IBM Malaysia)*

Testimonials and photo gallery:

<https://www.agosummit.com/gallery>



2018 FINANCE CONFERENCE

FINANCE TRANSFORMATION AND SHARED SERVICES CONFERENCE

The Conference targeted an overview into the different roles within Finance and Finance Shared Services (FSS), as a Chief Financial Officer, Finance Business Partner, Head of FSS and Global Business Services (GBS). It explores briefly into the emerging trend of automation and robotics and this remains the number 1 topic which participants have indicated as their preferred topic for the AGOS Finance Summit 2019

34 SPEAKERS

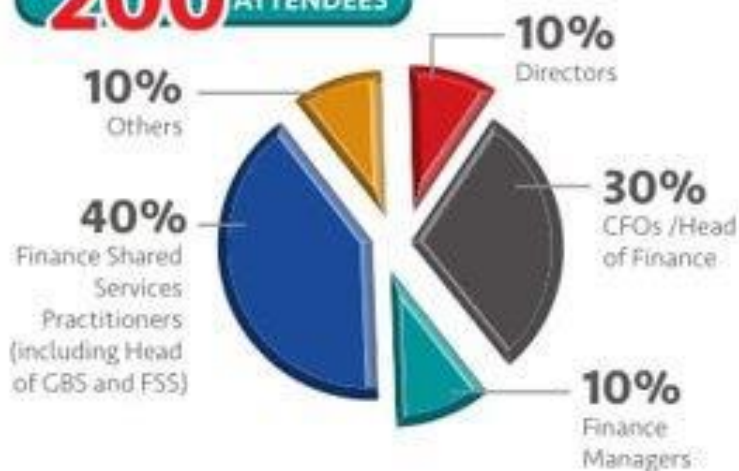
9 TOPICS

3 PRESENTATIONS

6 PANEL DISCUSSION

6 EXHIBITION

2.000 ATTENDEES



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2018 FINANCE CONFERENCE



<http://bit.ly/financeconference2018>



2022, 2021, 2020, 2019 & 2018 GBS SUMMIT

WHO ATTENDED



Register Now!

For more information or to register,
visit our website agossummit.com

Or if you have any inquiries, please contact us at
agosgbssummit@agosasia.com



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